



**Knowledge portal SCI RAILDATA asks users: 80% of customers are satisfied or very satisfied with the product**

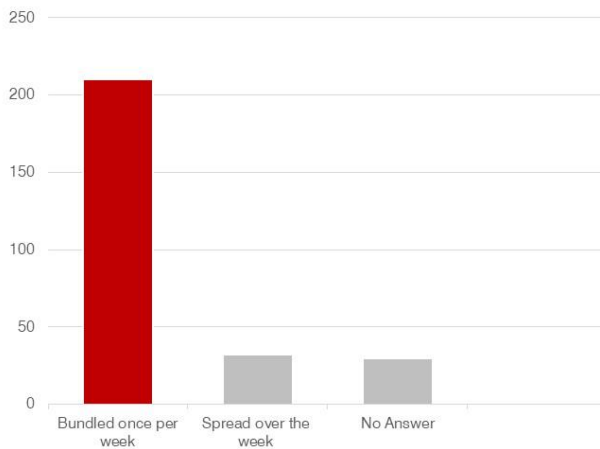
[18.05.2020] SCI Verkehr is constantly working to improve and develop its products. For this reason, we wanted to know how the demands and usage habits of our readers have changed over the last 10 years in order to make the [SCI RAILDATA](#) even better. Almost 300 customers took the time in April to answer the 15 questions of the online survey and gave valuable tips, praise and criticism as well as numerous suggestions for improvement.

80% of our customers are satisfied or even very satisfied with the SCI RAILDATA. Our weekly industry newsletter contains about 80 to 100 current news items in digital form - 72% of our readers still find this volume just right.

The vast majority of our users would like to read SCI RAILDATA bundled once a week and use our knowledge portal at least once a week.



HOW OFTEN WOULD YOU LIKE TO RECEIVE THE MESSAGES FROM THE SCI RAILDATA?



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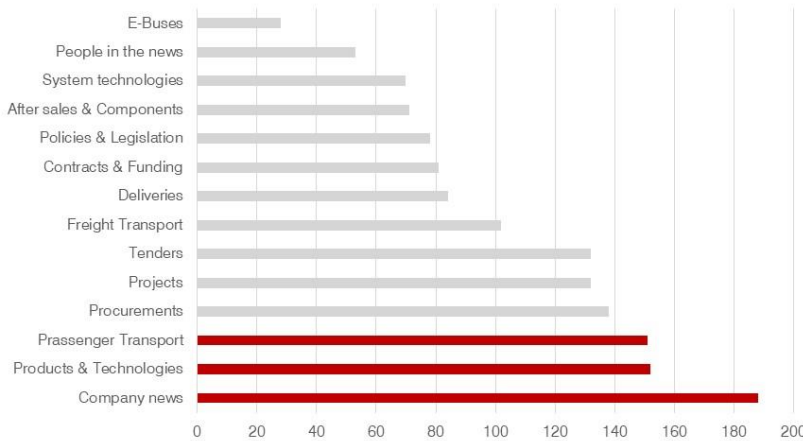
For 82% of the users, the SCI RAILDATA plays a very important role in their work. The three most-read sections are Company News, Products & Technology and Passenger Transport, but the sections Procurement, New and Expanded Projects, Tenders and Freight Transport are also the focus of our users' interest.

57% of our users regularly use the online news database of SCI RAILDATA in addition to the newsletter. It contains all news and tenders published by SCI Verkehr GmbH since 1997, as well as a bibliography of exciting articles from the current trade press and an intelligent watch list function for managing your own favourites. With the help of the convenient

keyword search function, all important information on the railway industry from the last 23 years can be identified ([video guide](#)).

The wishes of our readers regarding new topics are very diverse: digitalisation, more information on African and Central Asian countries as well as on Japan and India, but also more news from Switzerland and Austria, technical developments regarding vehicle components and track components, references to events in the industry, as well as news about hyperloop and railway power supply were mentioned.

WHICH CATEGORIES INTEREST YOU THE MOST?



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Good news for our customers who, in addition to the weekly Covid-19-related short news of the SCI RAILDATA, have requested more information on this topic, is that the MultiClient Study "[Impact of the COVID-19 Crisis on the railway sector in Europe](#)" is already available in the SCI Shop, either for [rail freight](#) only or for [passenger rail transport](#) only.

We are very pleased that so many readers took part in our survey and would like to thank you very much for all the feedback. We will continue to work on taking customer wishes into account regarding the SCI RAILDATA in order to further develop the product in a lively way.

Stay up to date on current news and articles concerning the railway industry by following our accounts on these social networks:



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